

## FAQ:PermissionManager

**Error:** "I am not able to create a new namespace on our BlueSpice docu starter site (v.2.23) using Namespace Manager. We have two BlueSpice installations: one runs docu starter (2.23) and the other site runs BlueSpice free (2.22). On the BlueSpice docu starter site, I clicked on Admin > Namespace manager > Add. Entered Test as the namespace name with no options checked and clicked the button to add it. I did not receive a message stating that the namespace was created and Test didn't appear in the namespace list (even after refreshing). The same steps were successful in creating a Test namespace in our BlueSpice free site (v 2.22).

**Solution:** The error\_log shows problems with writing to the file needed. Please verify the permissions for the config folder found in BlueSpiceFoundation, e.g. execute `chmod a+w /var/www/mediawiki/extensions/BlueSpiceFoundation/config` For the correct permissions for the folders needed by the apache refer to the installation manual.

**Error:** "Is there an up-to-date documentation available for the new Permission Manager. It seems to be intuitive, however I can't get it work? I add a new group via the Group Manager, e.g. qeditor. the new group is written to gm-settings.php - fine. Within the Permission Manager I assign new rights to this group, save - it says permissions saved - fine, however permissions for the new group are not reflected in pm-settings.php. Consequently when reloading the permission manager all settings for the new group are gone?"

**Solution:** This problem has been fixed in BlueSpice 2.23.1

**How it works** The first step to set permissions is to set them in the first folder for the whole wiki (\*). The permissions you set for a group, will be set automatically for the following folders, for the wiki and all namespaces (green coloured - not checked). If you want to give the groups more /different permissions - maybe in different namespaces - you can select them manually, but if you do that, the other groups, in the same hierarchy level, lose that permission for the namespace you choosen.