

Archive:RatedComments

Extension: RatedComments

Overview			
Description:	Rating system with up to five stars and comment functionality		
State:	stable	Dependency:	BlueSpice
Developer:	HalloWelt	License:	-
Type:		Category:	Communication
Edition:	BlueSpice pro		
<a href="#">View help page</a>			

Features

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RatedComments

## Summary

With the extension **RatedComments**, users can rate articles and comment their own ratings.

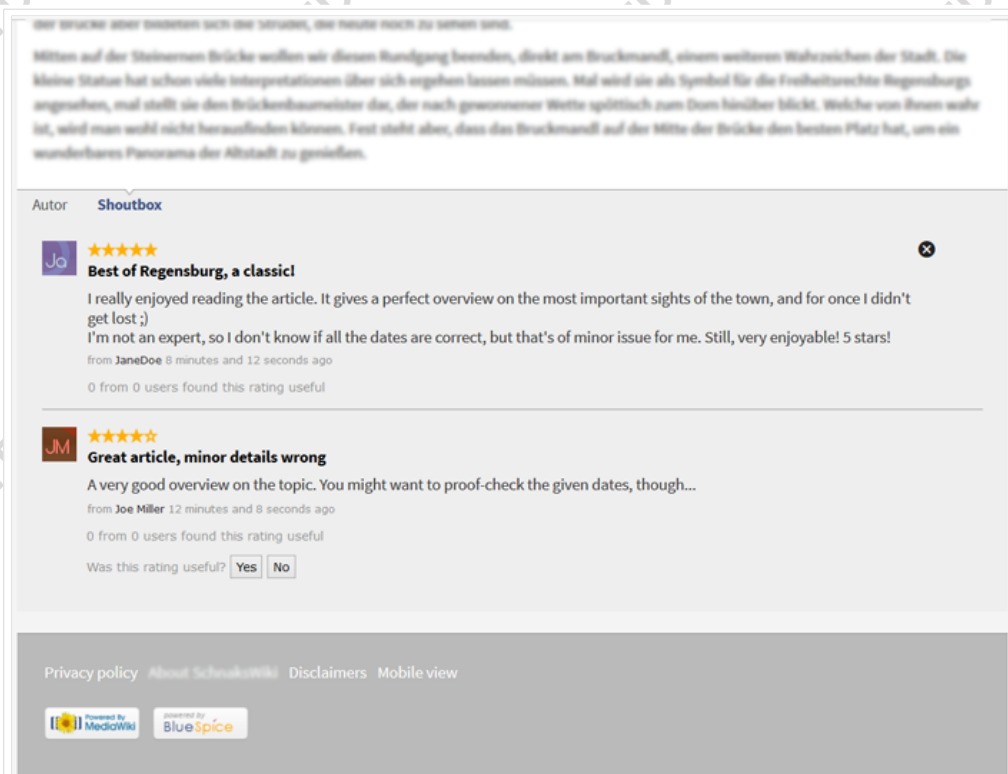
Rate an article with up to 5 stars, like you know e.g. from Amazon. **RatedComments** enables this star-rating and combines it with the Shoutbox of BlueSpice, to enable further assessments. This brings e.g. gamification into your company, because you can reward authors for articles with really good ratings.

## At a glance: Advantages

- Familiar "star-rating" (similar to e.g. Amazon), easy to use
- Possibility to enhance quality in the wiki by asking users what they think about an article

## Where do I find RatedComments?

If **RatedComments** is installed in the wiki, you will find it under every article by clicking on *Shoutbox*. There you have the possibility to rate the article with stars. Furthermore, you can justify your rating in a comment. Other users can then mark your comment as *Helpful* or *Not helpful*.

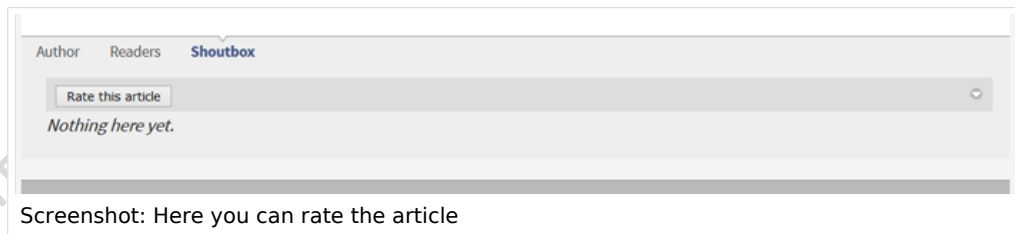


Screenshot: Ratings under an article

## How do I use RatedComments? (Step-by-step)

**Step 1:** Click on *Shoutbox* at the end of the article you want to rate. This will also show you any other ratings for this article by other users.

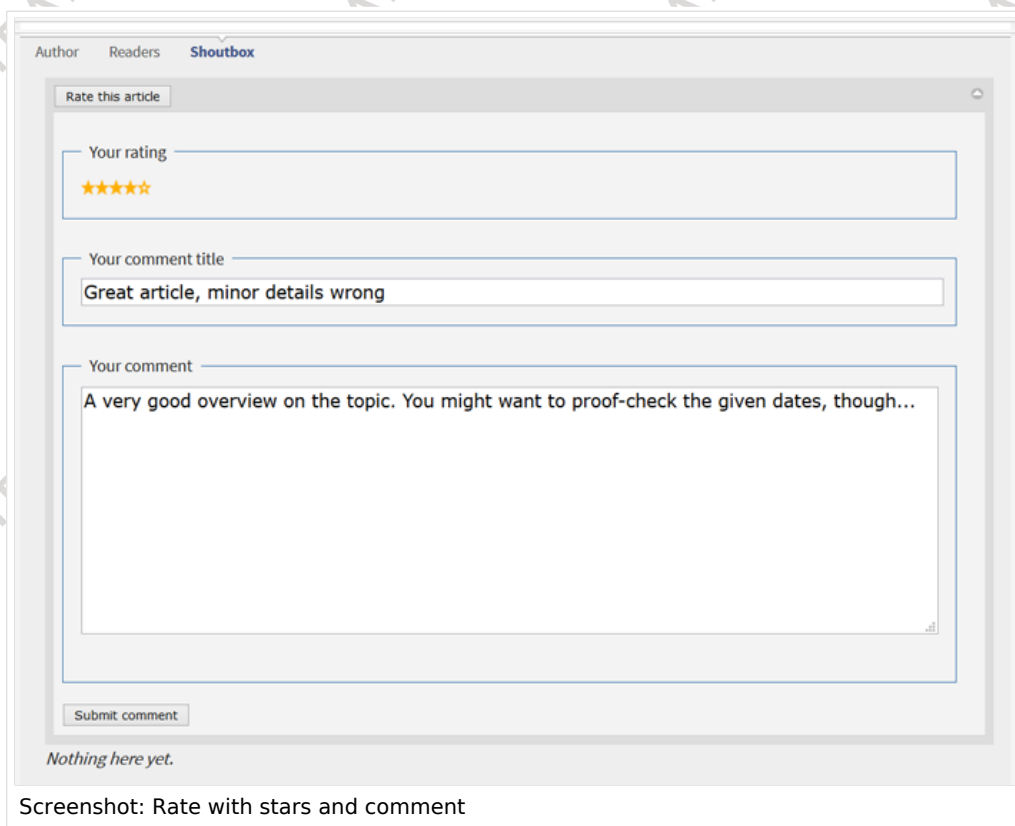
**Step 2:** Click on *Rate this article*.



Screenshot: Here you can rate the article

**Step 3:** Move your mouse over the stars shown, and choose the amount you want to give. More stars stand for *good*, less stars for *not quite that good*. Click when you have marked the desired amount of stars to fix your rating.

**Step 4:** write a short comment, so that other users understand the reasons for your rating. Choose a fitting title that summarizes your comment in one sentence (e.g. "Good structure, but missing sources"), and complete your rating with the comment itself.



Screenshot: Rate with stars and comment

**Step 5:** Click on *Submit comment* to finalize your rating.

Please note: every user can rate every article only once, to prevent the falsification of the rating results.

## Features of RatedComments

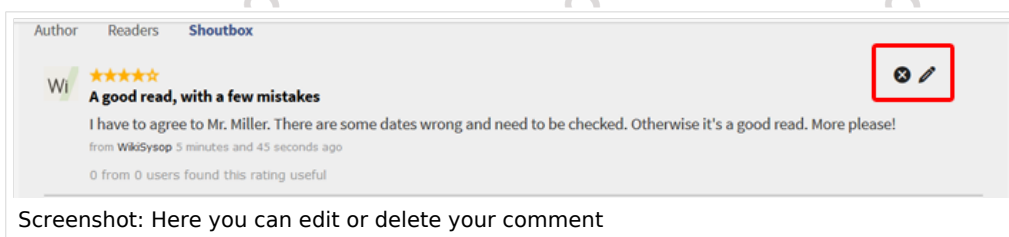
### Average rating of an article

Beside the article title, you can see at a glance how many users have rated the article, and what the average star-rating was.



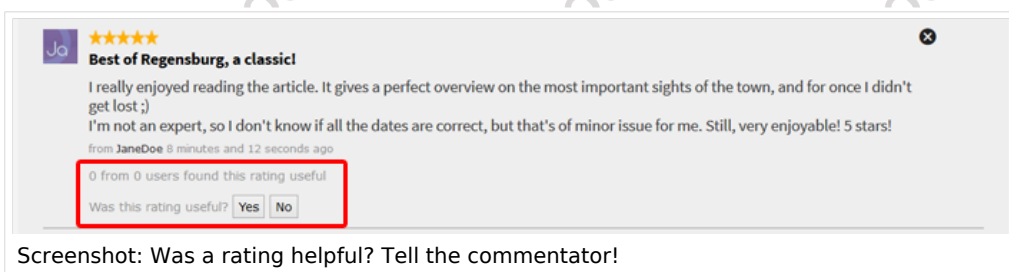
### Edit your own comments

If you have the necessary rights, you can always edit or delete your own comments. Just click on the respective button to the right of your comment.



### Rate other comments

You can also rate the comments of other users and mark them as helpful. Click on the respective button (Yes or No) below the comment you want to mark.



### Overview of all ratings

On the special page [Special:Ratings](#) you find an overview of all ratings given in the wiki. The list can be sorted upwards or downwards in every column.

**Ratings**

Title ↑	Rating	Number of ratings
SmartStore.biz	★★★★★ (5.0)	1
Clients-Guide	★★★★★ (5.0)	1
VLC media player	★★★★★ (5.0)	1
MailChimp	★★★★★ (5.0)	1
GIMP	★★★★☆ (4.5)	2
Picasa	★★★★☆ (4.0)	1
Elgg	★★★★☆ (4.0)	1
Zopim	★★★☆☆ (2.0)	1

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Screenshot: All ratings in the wiki at a glance

## Administration

### How can I adapt RatedComments?

**RatedComments** works as is, so no further adaptations by the user are necessary. Administrators can adapt **RatedComments** to the needs of their wiki. You can find out more in the section **Necessary settings** below.

### Which rights are needed to use RatedComments?

To use **RatedComments**, user have to be authorized to use Shoutbox (readshoutbox, writeshoutbox, archiveshoutbox). The following rights have to be granted additionally to use **RatedComments**:

- *rating-write* to write a comment
- *rating-archive* to delete a comment
- *ratedcommentedit* to delete the comment of another user
- *rating-read* to read comments
- *rating-viewspecialpage* to access the special page

### Necessary settings

**Activate star-rating** As administrator you can activate the star-rating for individual namespaces in the *Rating* tab of the admin settings. There you can also decide where the stars will be shown: beside the article title or in the status bar.

**Activate comment function** In the admin settings, you can find the tab *Rated comments*. There you can activate the comment function for individual namespaces, and decide on

- **Maximum length of a message**
- **Maximum length of a message title**
- **Number of comments** shown

## Technical background

**RatedComments** uses Shoutbox to add comments to a rating. Therefore Shoutbox will not be available while using **RatedComments**, because it has been converted for this use.

You can assess **RatedComments** for certain namespaces, where **RatedComments** will replace the Shoutbox functionality. For other namespace Shoutbox will then be available as usual.

The BlueSpice extension **RatedComments** is part of [BlueSpice pro](#). It can also be purchased as a single extension in the [Shop](#).