

# **Contents**



# Manual: Extension/BlueSpiceCloudClient

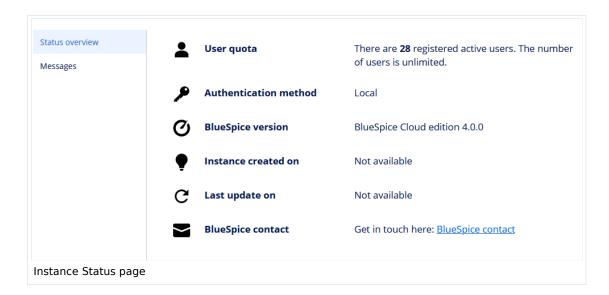
A quality version of this page, approved on 1 December 2020, was based off this revision.

The page *Special:InstanceStatus* provides wiki administrators information about their wiki. Here, administrators can also access previous maintenance messages.

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### Status overview



#### The following information is available:

- User quota: Number of assigned and maximum number of user accounts.
- Authentication method: Local (user accounts are maintained in the wiki) or SSO (users are authenticated via a single-sign-on service).
- BlueSpice version: Version number of the wiki deployment.
- Instance created on: Date when the wiki was placed into service.
- Last update on: Date when the wiki was last updated or upgraded.
- BlueSpice contact: Link to the contact form on bluespice.com

### Messages

To perform maintenance tasks on your wiki, server administrators on occasion display a message on the wiki that informs administrators or users that wiki maintenance is scheduled for a certain time. This message is sometimes shown only to administrators and other times to all users.

#### Messages to administrators (secure message)

If a server administrator has sent a message only to wiki administrators, all wiki pages display a confirmation box to admin users. The box only disappears after the admin user has checked the confirmation checkbox and submits it by clicking *Acknowledge*. The message disappears from all pages.



I confirm reading this message Acknowledge
Scheduled upgrade
We are performing a scheduled major upgrade on Sunday, November 29, starting at 2:00 a.m. UTC+2 (Frankfurt, Germany). The upgrade should be finished by Sunday, November 29, 4:00 a.m. UTC+2. We will use this time to install the latest version of BlueSpice. During this maintenance window, this BlueSpice pro Cloud wiki will be inaccessible. We appreciate your patience. If you have any questions, please contact us at: https://bluespice.com/contact  You can access your messages anytime at Spezial:InstanceStatus
Maintenance message shown only to administrators

## Messages to all users (general)

If a message is sent to all users instead, wiki users (including admin users) see the message, but do not have to acknowledge reading the message. They can close the message window at any time. The message then disappears from all pages.

X

## Scheduled upgrade

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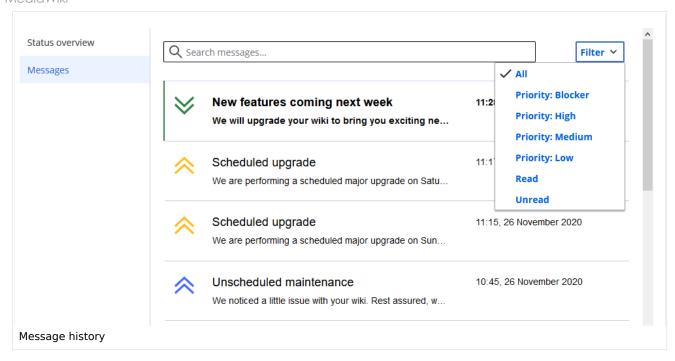
Maintenance message shown to all users

## Message history

On the Instance Status page, administrators can see a history of all status messages for their wiki. Here, they can filter by message priority or by read / unread pages. In addition, there is a search field to run a full-text search in all messages. A timestamp shows when the message was sent out.

Double-clicking on the message shows the message details, such as expiration date, message type (public or secure), and the full message content.





# Message types

Message option	Possible value	Marker	Description
Security level	Public	-	visible to all wiki users
	Secure	lock	visible to administrators
Priority	Low	green	
	Medium	blue	
	High	yellow	
	Blocker	red	wiki pages cannot be accessed while a blocker is active.
Message type	Expirable	-	notification automatically expires.
	Acknowledgeable	checkbox	notification disappears after user activates and submits the checkbox acknowledgement

# Related info

Reference:BlueSpiceCloudClient